

Additional terms and conditions, Priority Pass for Platinum

About Priority Pass

Priority Pass gives you access to a large number of airport lounges all over the world. You apply for membership, and can then choose to activate the Priority Pass function either via your Platinum card or the Priority Pass app.

You will need to show your physical credit card or your digital Priority Pass in the Priority Pass app before you get access to the lounge.

Activating a Priority Pass

To activate your membership, go to www.prioritypass.com/handelsbankenplatinum.

This link will bring you to an external web page for the membership provider, i.e. Priority Pass Limited. On this page, you can create a user account, register your card details, and approve the terms and conditions for the membership.

Once this is done, you will be able to download the Priority Pass app, which is where your digital Priority Pass is located.

As you activate and start using your membership, Priority Pass will automatically validate your card.

Use of lounges, and what applies

In order to access a lounge, you need to identify yourself using your digital Priority Pass, together with your boarding card. You can also use your physical Platinum card together with your boarding card, and inform the staff that you are the holder of a Priority Pass.

As a cardholder, you may currently make up to 10 visits to any participating lounge per calendar year free of charge. Any extra visits, or accompanying guests, will incur an additional cost. For current pricing, and information about the number of visits free of charge, see handelsbanken.se/platinum.

These costs will be debited in connection with your visit in accordance with the terms and conditions for Priority Pass.

In the Priority Pass app and at prioritypass.com you will find the opening hours, a list of airport lounges where you can use your Priority Pass, visitor statistics, and current terms and conditions.

All participating lounges are owned and run by external organisations. You and your guests must follow the rules and conditions that apply to each lounge, respectively.

Access to lounges may be restricted due to space constraints. Decisions of this kind are made entirely by each individual lounge. Children's access to lounges may vary. Access is only provided to travellers with a valid airline ticket for the date on which access is requested. Terms and conditions for Priority Pass, and the participating lounges' terms and conditions for access to their lounges, can be found at www.prioritypass.com.

Termination of membership

If, for some reason, your credit card is blocked or ceases to be valid, your Priority Pass membership will be terminated automatically, i.e. without notice being given. For this reason, Handelsbanken shares information about cards that have ceased to be valid with Priority Pass Limited.

Your Priority Pass membership is based on the condition that the Bank has a collaboration with Mastercard. If this collaboration were to be terminated, your Priority Pass membership will cease to be valid as of the date stated by the Bank.

Complaints

If you have any questions or complaints regarding this service, please contact Priority Pass on +44 20 8680 1338 or email: MCOperations@collinsongroup.com. Complaints must be registered within 90 days.

You may be contacted by Mastercard or Priority Pass Limited in connection with complaints.

Other

This membership, and the access to participating lounges, constitute a service provided by Priority Pass Limited. The Bank is not responsible for any faults or deficiencies in the services and benefits that the Priority Pass membership entitles cardholders to. The Bank is not, under any circumstances, responsible for any form of damage or loss arising from your Priority Pass membership.

Handelsbanken has the right to terminate the service or amend these terms and conditions with a least two months' notice.

Information about personal data processing

Handelsbanken's processing of your personal data, and your rights, are set out at: www.handelsbanken.se/sv/om-oss/juridiska-dokument/personuppgifter. Handelsbanken shares information about blocked and terminated cards with Priority Pass Limited in order that these can be blocked from the service.

Handelsbanken may also share information with Mastercard in connection with complaints. You may, in such cases, be entitled to certain rights in accordance with Mastercard's binding corporate rules, which can be found at: www.mastercard.us/content/dam/mccom/global/documents/mastercard-bcrs.pdf